“Sensible, knowledgeable & understanding”

www.inclusion.me.uk
At Inclusion, we aim to meet your Occupational Therapy needs in the most cost-effective and clinically efficient way possible. We are able to manage:

- Outsourced Occupational Therapy waiting lists from local authorities.
- Independent Assessments in cases of review, complaint or potential litigation.
- Privately commissioned Occupational Therapy assessments and case management for people with disabilities: for example a home assessment of need providing advice and guidance around potential equipment, adaptations and rehab options.
- Housing association waiting lists, assessing tenant housing needs & assisting with issues such as void properties & major adaptation recommendations.
- Paediatric equipment & adaptation casework.
- Care Home Occupational Therapy access reports & individual client assessments (such as manual handling & specialist equipment reviews or CQC assessments).
- Independent Mobility Assessment clinics

“Occupation is as necessary to life as food and drink”

(Dunton, 1919)
The Benefits

- Inclusion relieves the heavy demands on your Occupational Therapy department’s waiting lists, human resources and budget.
- Inclusion maximises independence and functional ability in the home environment for any individual or group.
- Inclusion restores or improves your capacity to work, whether the loss of function is physical, psychological or a combination of both.
- Inclusion’s early and strategic intervention can significantly reduce the human and financial costs of absence.
Social Services and Managing Waiting Lists

As an experienced & capable provider of high quality OT services to the public and independent sectors since 2009, Inclusion.Me is expanding its service delivery throughout the UK and NI. Our management and administrative systems are in place to ensure a speedy and effective mobilisation of service to meet service user needs, whilst ensuring that we operate within agreed costs. We are experienced in working with children, adults and older adults, and working with people in all tenures, taking into account concomitant legislation and ‘best practice’ guidance.

Our recent client list includes numerous local authority OT departments spread throughout London and the southeast; most recently KCC, Thurrock, The City Of London, H&F, RBKC, Merton and LBL social services as well as various home improvement agencies. This client list includes a strong customer return, built around a reported experience of quality assurance, trust & exceptional service delivery.
Options To Manage Waiting Lists Include:

- **Overtime for in-house Staff**: This has add-on costs of supervision and facilities management. Staff productivity can also be a huge issue.

- **Agency OTs**: This is an expensive option with the same potential drawbacks.

- **Outsourcing & Inclusion**: We will cost a package for you based on the type of service you want. Would you like OT or OTA assessments outsourced? Do you want computer records updated? Do you want outsourcing to include provision and follow up of provision?

We believe that working with Inclusion could help you save over a third of your budget, with a much higher throughput from our caseworkers and without additional waste costs passed on to your department. We are committed to working with current legislation and guidance governing local authority social care services including the Care Act (2014); Housing Grants, Construction and Regeneration Act (1996); Children & Families Act; Children Act, etc.

Our award winning reputation is built on the foundations of providing reliable assessments and analysis of functional ability, by our network of knowledgeable, expert OTs.

Contact Matthew Box on 01892 320334 to see how Inclusion can help you.
Private Occupational Therapy

Inclusion specialises in private Occupational Therapy assessments for any individual or group, helping those with a disability to work and live as independently as possible. We offer:

- Privately commissioned Occupational Therapy assessments and case management for people with disabilities, providing advice and guidance around potential equipment, adaptations and rehab options.
- Medico-legal casework and expert witness reports.
- Housing needs assessments.
- Specialist equipment and adaptation recommendations.
- Independent Assessments in cases of review, complaint or potential litigation.
Second Opinion Services

In current practice, Occupational Therapy services can often face significant challenges to the solutions offered under Community Care and DFG guidance.

These challenges often criticize the specific outcomes of the Occupational Therapy assessments and challenge management and legal time in a way which may be disproportionate to the complexity of the presenting needs.

Inclusion offers a specialist external opinion on such cases undertaking focussed assessments and care plans without the extra complexity of challenges relating to ‘organizational bias’ in cases which have returned and returned to the service to challenge the assessment and provision process. Such external assessments leave the Authority well placed to face court processes or legal challenges through demonstrated evidence of due process to offer an unbiased opinion to mediate a solution.

We specialise in providing expert assessments & recommendations within the fields of rehabilitation, paediatrics, vocational rehabilitation, housing, equipment, mobility and access.

“Just what we were hoping the report would be… a very professional service”
Paediatric Occupational Therapy

The purpose of paediatric occupational therapy is to help a child achieve or maintain their maximum level of independence and to develop practical life skills so that they can participate to their full potential at home and in school.

We can provide assessments & reports, home or school programmes & individual home therapy sessions for:

- Developmental assessments including cognitive, motor and play development.
- Motor skills and co-ordination – difficulties with balance, throwing, catching, sitting posture in the classroom, riding a bike.
- Self care and functional skills – such as feeding, dressing, bathing and toileting.
- Fine motor skills – difficulties with scissor skills, fastenings, using a knife and fork.
- Handwriting – in-depth analysis of handwriting – e.g: letter formation or speed of writing.
- Visual perceptual skills in relation to handwriting, play and other tasks.
- Sensory processing assessment – difficulties with processing information received through our senses.
- Recommendations for specialist adaptive equipment to help your child, such as wheelchairs, specialist static seating, bath and toilet equipment.
- Upper limb splinting.
- Contribution to school statement reports.
Training & Support

Inclusion are able to offer a range of bespoke, specialist training packages to our Occupational Therapy clients from note keeping through to manual handling training.

We also offer our associates a range of CPD benefits including on-going training opportunities, whether in-house or via discounts on partner courses as well as a range of supervision, mentoring and consultancy services from our award winning team.

“The quality of the training was excellent…”

“The practical exercise was really an eye opener… I feel more confident and motivated…”

“Well informed, full of ideas and constructive feedback which has helped with my CPD as an independent practitioner”
Our director, Matthew Box, has worked for over 20 years in fieldworker and management roles for social services, orthopaedic, mental health, neurology, housing, mobility, vocational rehab, acute adult mental health, paediatrics, telecare and litigation fields.

As you would expect, all of our OT staff are experienced, caring expert professionals, with in-depth understanding of the community OT role and the relevant DFG and social care legislation and guidance. Our award winning reputation is built on the foundations of providing reliable assessments and analysis of functional ability, by our network of knowledgeable, expert OTs.

Our pledges to you:

- Our main motivation is the quality of our service and the satisfaction of our client’s.
- We will always offer the most competitive price possible.
- We provide a service package of the highest quality, tailor made to your specific requirements. When we feel you would be best placed looking at alternative statutory services or you no longer require our support, we will make sure we tell you.
- We always aim to provide a service that exceeds service level agreements.
- All of our OTs are HCPC registered, have full professional indemnity insurance and hold clear enhanced CRB checks.
- All our therapists have significant relevant post graduation experience and receive regular supervision, on-going professional development and undergo strict quality assurance checks in regards to all elements of their work for Inclusion.

Follow us on twitter @inclusionme, call 01892 320334 or email info@inclusion.me.uk
More information about our services is available on our website at www.inclusion.me.uk
Don’t Take Our Word For It:

“I had excellent help from beginning to end”

“The Rolls Royce OT Service”

“The quick responses to any enquiries we made on behalf of our mother were very much appreciated”

“Thank you for a first class service”

“...instrumental in clearing a backlog of paediatric review cases”

“Reporting and recording was always completed fully, professionally and promptly enabling performance indicators to be met. There was a clear understanding of eligibility criteria, policies and procedures”

“Written reports to a high standard and has been able to present findings clearly and well...ability to ‘hit the ground running’”

“Very satisfied – 5 star service”

“Matthew has played a critical part in ensuring that the OT team has contributed to the overall performance of the department, which in turn has contributed to our success in moving to 3 star status...”

“I have been delighted with every aspect of this service... not being made to feel patronised but respected”

“Professional skills and knowledge of an excellent standard”
The Equality Act

The Facts

The Equality Act (previously the DDA) applies to anyone who provides a service to the general public - whether it is a small corner shop, care home or large Multinational Corporation.

Inclusion will map a journey through your business, as taken by a disabled person, to ensure that you are aware of all of your responsibilities and options under the Equality Act.

All our access auditors have at least 10 years experience of working in the fields of disability, access and construction. They attend regular training to ensure they are up to date with all relevant legislation & guidance.


“Disabled consumers are a significant but poorly addressed market worth £80 billion per annum.”
Inclusion ensures accessibility, identifies barriers, measures usability and provides options for improvement.

Inclusion’s specialist knowledge of the issues surrounding disabled people will save you money and increase your potential income.

Inclusion’s design philosophy will improve customer and staff satisfaction and loyalty.

Inclusion provides property access solutions, which help meet your responsibilities under the Equality Act.

Inclusion’s training of employees to provide equal access will improve your customer service.

Inclusion’s advice will not only affect people with disabilities, but also have an enormous benefit and reward for everyone by improving accessibility.
The Business Argument for Inclusion

In a recession, can your business afford to exclude potential customers? Are you aware of your business’ obligations to disabled people?

Disabled consumers are a significant but poorly addressed market worth £80 billion per annum… For an average business disabled customers may account for up to 20% of the customer base*. The popularity of the 2012 Paralympics brought us emotional tales of human courage and dedication. It was part of the attraction of watching a disabled athlete conquer adversity. Yet what about the daily barriers that 8.6 million (15 per cent) of the UK population face when carrying out basic activities most of us take for granted?

- Can you imagine struggling to access a popular business because you can’t get in the front door?
- Can you picture not being able to get to a toilet in the restaurant you love going to?

Inclusion can identify your responsibilities, recommend ways of improvement, and fulfill them with cost effective packages tailor-made for your specific business and budget.

Inclusion can offer you:

- FREE up to date Equality Act advice and guidance.
- Disability Access Audits by one of our expert access auditors to help maximize accessibility and profitability.
- Disability awareness training and support services.

* ‘2012 Legacy For Disabled People: Inclusive And Accessible Business: The Case For The Disabled Customer.’
Vocational Rehabilitation is a process whereby those disadvantaged by illness or disability can be enabled to access, maintain or return to employment or other useful occupation (BSRM 2000).

Examples of the help we can provide are:

- Identifying alternative work options and transferable skills, with employers and medical consultants.
- Graded return to work programmes.
- Ergonomic workstation assessments.
- Rehabilitative Case Management.
- Functional assessments in cases of litigation.
- Functional capacity evaluation.
Based upon our substantial client base, alongside our recent growth both in terms of company structure & reputation, Inclusion.Me is one of the UK’s leading providers of OT & disability access solutions.


This client list includes a strong customer return, built around a reported experience of quality assurance, trust & exceptional service delivery.

Our award winning reputation is built on the foundations of providing reliable assessments and analysis of functional ability, by our network of knowledgeable, expert OTs & access auditors. Our expertise will enable you or your clients to benefit from the most appropriate, cost effective and creative solutions.

We therefore invite you to consider Inclusion.Me as your OT partner, as part of your current and future work streams.

Contact Inclusion today for free advice on the Equality Act, Independence at home or other Occupational Therapy / disability related issues.

More information about our services is available on our website at www.inclusion.me.uk