

Occupational Therapy



OT Services

At Inclusion, we aim to meet your Occupational Therapy needs in the most cost-effective and clinically efficient way possible. We are able to manage:

- Outsourced Occupational Therapy waiting lists from local authorities.
- Independent Assessments in cases of review, complaint or potential litigation.
- Privately commissioned Occupational Therapy assessments and case management for people with disabilities: for example a home assessment of need providing advice and guidance around potential equipment, adaptations and rehab options.
- Housing association waiting lists, assessing tenant housing needs & assisting with issues such as void properties & major adaptation recommendations.
- Paediatric equipment & adaptation casework.
- Care Home Occupational Therapy access reports & individual client assessments (such as manual handling & specialist equipment reviews or CSCI assessments).

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The Benefits

Inclusion relieves the heavy demands on your Occupational Therapy department's waiting lists, human resources and budget.

Inclusion maximises independence and functional ability in the home environment for any individual or group.

Inclusion restores or improves your capacity to work, whether the loss of function is physical, psychological or a combination of both.

Inclusion's early and strategic intervention can significantly reduce the human and financial costs of absence.

Occupational Therapy

Social services and managing waiting lists

Given the current demands on Occupational Therapy (OT) services to meet Key Performance Indicators, many services are looking at options to enable them to meet some of these demands. In-house services are often stretched beyond capacity.

We believe that working with Inclusion could help you save over a third of your budget, with a much higher throughput from our OT or OTA caseworkers and with no additional waste costs passed on to your department.

Our recent client list includes numerous local authority Occupational Therapy (OT) departments spread throughout London and the southeast, most recently KCC and LBL social services.

“A strong commitment to delivery of a good service to all clients”

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Options to manage waiting lists include:

- Overtime for in-house Staff. This has add-on costs of supervision and facilities management. Staff productivity can also be a huge issue.
- Agency OTs. This is an expensive option with the same potential drawbacks.
- Outsourcing & Inclusion: We will cost a package for you based on the type of service you want. Would you like OT or OTA assessments outsourced? Do you run paper records or computer records? Do you want computer records updated? Do you want outsourcing to include provision and follow up of provision?

Inclusion is committed to working with current legislation and guidance governing local authority social care services. We are extremely familiar with Fair Access to Care Services; NHS and Community Care Act (1990); National Assistance Act (1948); Chronically Sick and Disabled Persons Act (1970); Direct Payments: Health and Social Care Act (2001) etc. We are experienced in working with children, adults and older adults, and working with people in all tenures, taking into account concomitant legislation and 'best practice' guidance.

Contact Matthew Box to see how Inclusion can help you

Call 01892 704065 | info@inclusion.me.uk | www.inclusion.me.uk

Occupational Therapy



The Facts

Our director, Matthew Box, has worked for over 18 years in fieldworker and management roles for social services, orthopaedic, mental health, neurology, housing, mobility, vocational rehab, acute adult mental health, paediatrics, orthopaedics, telecare and litigation fields.

Inclusion is committed to working with current legislation and guidance governing local authority social care services. Our therapists have at least 2 to 3 years relevant work experience. We provide a service package of the highest quality, tailor made to your specific requirements.

Our pledges to you:

- We will not be beaten on price
- We will always meet our agreed targets or we will not charge a fee
- We only employ dedicated, experienced, intelligent and friendly staff
- Our main motivation is the quality of our service
- We always aim to provide a service that exceeds service level agreements

“Inclusion enables people to be independent”

Don't take our word for it:

“ Reporting and recording was always completed fully, professionally and promptly enabling performance indicators to be met. There was a clear understanding of eligibility criteria, policies and procedures ”

“ Matthew has played a critical part in ensuring that the OT team has contributed to the overall performance of the department, which in turn has contributed to our success in moving to 3 star status... ”

“ Written reports to a high standard and has been able to present findings clearly and well ”

“ Professional skills and knowledge of an excellent standard ”

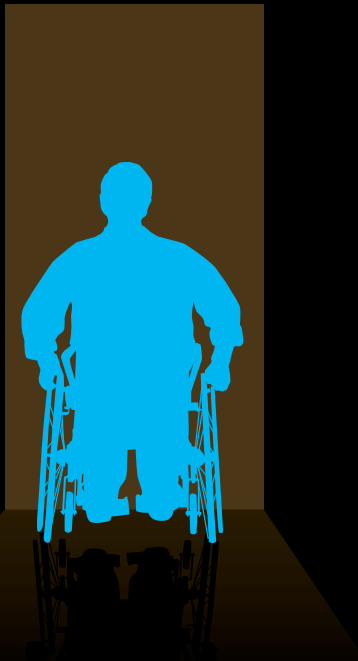
“ ...ability to 'hit the ground running' ”

“ ...instrumental in clearing a backlog of paediatric review cases ”

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Disability Discrimination Act 1995 (DDA)



The Benefits

Inclusion ensures accessibility, identifies barriers, measures usability and provides options for improvement.

Inclusion's specialist knowledge of the issues surrounding disabled people will save you money and increase your potential income.

Inclusion's design philosophy will improve customer and staff satisfaction and loyalty.

Inclusion provides property access solutions, which help meet your responsibilities under the DDA.

Inclusion's training of employees to provide equal access will improve your customer service.

Inclusion's advice will not only affect people with disabilities, but also have an enormous benefit and reward for everyone by improving accessibility.

Disability Discrimination Act 1995 (DDA)



The Facts

The DDA applies to anyone who provides a service to the general public - whether it is a small corner shop, care home or large Multinational Corporation.

Inclusion will map a journey through your business, as taken by a disabled person, to ensure that you are aware of all of your responsibilities and options under the DDA.

All our access auditors have at least 10 years experience of working in the fields of disability, access and construction. They attend regular training to ensure they are up to date with all relevant legislation & guidance.

Our recent clients have included the Royal London Society For The Blind, Tunbridge Wells Borough Council, Kent County Council, Nike, The Theatre Royal, Brentwood Council and The Arab National Bank.

“ A DDA access audit will save you money & increase your potential revenue ”

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DDA Access Equipment and DDA Training



The Facts

Inclusion can supply leading property access solutions including Signage, Hearing Induction Loops, Textphones, Fire alert systems, Door entry devices, Grab rails, Portable ramps and Wheelchair Platform Lifts.

We also provide accessibility guides designed to help businesses ensure the best service to disabled people and help meet their obligations under the DDA.

Inclusion also delivers cost-effective disability equality training for employees, which teaches them how they can best provide equal access to disabled people.

**“Inclusion places
accessibility first”**

Vocational Rehabilitation Services



The Facts

Vocational Rehabilitation is a process whereby those disadvantaged by illness or disability can be enabled to access, maintain or return to employment or other useful occupation (BSRM 2000).

“Inclusion enables people to access, continue or return to work”

Examples of the help we can provide are:

- Identifying alternative work options and transferable skills, with employers and medical consultants
- Graded return to work programmes
- Ergonomic workstation assessments
- Rehabilitative Case Management
- Functional assessments in cases of litigation
- Functional capacity evaluation



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Inclusion has a team with over 18 years experience in Occupational Therapy, The Disability Discrimination Act 1995 (DDA) and Vocational Rehabilitation.

At Inclusion, we pride ourselves on the superb value for money of our services.

Recent clients include Nike, Kent Occupational Therapy Bureau (Paeds & adult services), Thanet Council, The European Inn, SC Healthcare, The Salvation Army, Kent Social Services, LBL Social Services and The Theatre Royal, as well as numerous private clients, small businesses and service providers.

For free advice on the DDA or other disability issues, please call 01892 704065 or email info@inclusion.me.uk.

More information about our services is available on our website at www.inclusion.me.uk.

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